

# Consumer Sentinel Complaint Statistics and Trends for Georgia

January 1 - December 31, 2001

Total Number of Fraud and Identity Theft Complaints from Georgia Consumers = **5188**



**Fraud Complaints from Georgia Consumers = 2596**

## Top Fraud Complaint Categories for Georgia Consumers

Rank	Top Categories	Complaints	Percentage*
1	Internet Auctions	378	15%
2	Internet Services and Computer Complaints	310	12%
3	Shop-at-Home/Catalog Sales	271	10%
4	Advance-Fee Loans and Credit Protection/Repair	250	10%
5	Business Opps and Work-at-Home Plans	220	8%

## Top Fraud Complaint Categories Against Georgia Companies

Rank	Top Categories	Complaints	Percentage*
1	Internet Auctions	302	16%
2	Advance-Fee Loans and Credit Protection/Repair	291	15%
3	Internet Services and Computer Complaints	291	15%
4	Shop-at-Home/Catalog Sales	203	11%
5	Magazines and Buyers Clubs	164	9%

## Amount Paid Reported by Georgia Consumers

Total No. of Complaints	Total Amount Paid Reported	Total Complaints Reporting Amt Pd	Percentage of Complaints Reporting Amount Paid	Average Amount Paid Reported**
2596	\$2,282,934	1912	74%	\$1,194

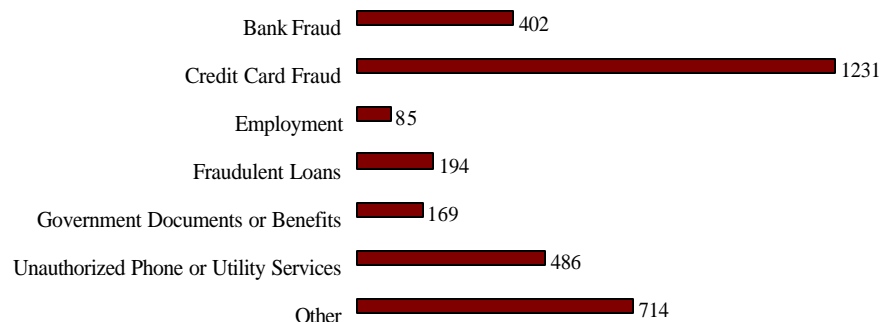
\*Percentage is based upon the total number of fraud complaints from Georgia consumers and the total number of fraud complaints against Georgia companies, respectively.

\*\*Average amount paid is based upon the total number of fraud complaints where amount paid was reported by Georgia consumers.



**Identity Theft Victims in Georgia = 2592**

## Complaints by Identity Theft Type<sup>1</sup>



<sup>1</sup> Note: Many identity theft victims experience more than one type of identity theft. These figures represent the number of identity theft complaints by type, NOT the number of identity theft victims.

## Top Identity Theft Victim Locations

Victim City	No. of Complaints
Atlanta	461
Marietta	111
Decatur	108
Lawrenceville	72
Alpharetta	63
Savannah	63